

JULY 2025

Information via survey link sent to patients by accurx message. Then collated on FourteenFish - the GP Trainee Portfolio

Do you have any specific comments about this doctor from this consultation?

- Dr Ana was very kind and considerate. She listened carefully to my problems and answered all questions. Really appreciate it, thanks
- I felt that this doctor really care about what she does, dedicated, possitive. Asked lots of questions and felt looked after with care.
- She is an amazing doctor who is very knowledgeable, listens carefully, checks everything thoroughly and puts my mind at ease. Made me feel very comfortable and heard.
- ana king was so welcoming and kind for my appointment i felt so safe and understood and not judged for something i have become incredibly insecure about she was quick to step in and create a plan for my care and has been super thorough and thoughtful the whole time
- She demonstrated very good interpersonal skills. I felt that my concerns were acknowledged and listened to.
- Dr King was very polite and helpful and cheerful in mood. A credit to the practice
- Excellent dr.. had tine to listen and advised me.. vey caring doctor.. i didnt feel rushed
- Came across completely professionally during the consultation
- Breath of fresh air was listened too understood my concerns and gave positive answers to a delicate condition. Thank you Dr King.
- Dr King was very kind and understanding, listened to my problems and issued me with several pages of exercises and talked me through the taking of the medicines. I was very pleased with my consultation with Dr King
- Absolutely brilliant such a lovely doctor
- Aware that outcomes are dependent on how I react to the treatment so have options to try. Thank you for your time
- Definitely my favourite Dr at the surgery.

- DR King has been fantastic after years of being so unwell and not knowing what to do DR King found a solution and ensured I got the treatment and care that I needed. I honestly can not fault her and couldn't have asked for a better doctor managing my care. Thank you so much
- Dr Ana was very thorough and helpful. She asked about a previous condition which she helped get me referred for before. I would go back to her again as her patient care is remarkable.
- I really love the way this doctor listens to me, I have visited a few in the past and I leave the consults feeling like I haven't been listened to.. until one day I was given an appointment with dr ana king and since then I will make sure I'm only seen by Ana. She really is wonderful, she listens to me and really cares to help solve my problems! Wonderful wonderful GP!
- I really felt she listened and did everything possible to help
- I requested to specifically see this doctor for Rebecca. I have seen her before and feel that her knowledge, understanding and compassion for neurodiversity is refreshing. I would always opt to see Ana if she is available. She explains things at an appropriate level and makes her questioning accessible and relevant. Thank you
- I ? trust this Dr. She was very understanding with my situation! I was very nervous b4 I went in, but I was put at ease straight away.
- She is really nice
- Dr Ana King, helped us understand what was happening straight away. She is a good dr who listens to my concerns.
- For the first time in a long time I felt the doctor really helped and gave us some useful advice she was great with my daughter who was very nervous
- Clear explanations plus I appreciated the warning that the hospital appointment would mention cancer but at this stage only as an investigation.
- Dr. King was the first doctor in a long time with a genuine interest in the patient. Actually, trying to solve my problems.???
- Dr King was really great and made me feel very at ease
- I found this doctor more attentive and more interested in getting to bottom of how I feel than any doctor I have seen in a while

- This was probably the best session I have ever had with a GP, I did not feel rushed and made to feel silly at all. I asked her so many questions as well as other things I needed support in and felt like I wanted to open up about which she was very empathic towards me and made me feel very very validated as well as comfortable. I wish there was more Dr's like Ana King especially as a young black Muslim woman it feels sometimes hard to be taken seriously so I really appreciated her care towards me :)
- She was brilliant, she took her time to talk over things, looked at results from the hospital which I wasn't aware of and really made me feel at ease and much better after seeing her and putting a plan in place.
- What an amazing person. She knows that I am deaf and spoke to me face to face, No rushing and she listened to me She wrote down the plan of action for me Once finished asked if I had any questions. And already my ECG appointment is booked The most kind and caring doctor that treated me like I was human, please please thank her for her time and knowledge xx
- Dr Ana King was very easy to speak to and provided a lot of information and reassurance on my medical query.

35 patients completed the survey.

The number after each question is a percentage rating and can be compared with the figure in the brackets which is the average of other ST3 GP trainees. (Taken from 707,742 responses)

98% (96%)

Did this doctor make you feel relaxed and welcome?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully1
5. Yes2
6. Yes, completely32

99% (96%)

Do you feel this doctor listened to you?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully0
5. Yes1
6. Yes, completely34

98% (95%)

Did the doctor explain things to you in a way you could understand?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully0
5. Yes4
6. Yes, completely31

98% (94%)

Were you involved as much as you wanted to be in decisions about your care and treatment?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully0
5. Yes3
6. Yes, completely32

97% (93%)

Do you have confidence in the decisions made about your condition or treatment?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully0
5. Yes5
6. Yes, completely29

95% (89%)

Do you know what will happen next with your care?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully0
5. Yes9
6. Yes, completely25

90% (89%)

Do you know what to do if your condition gets worse?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully2
5. Yes13
6. Yes, completely20

99% (97%)

Did the doctor treat you with respect and dignity?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully0
5. Yes2
6. Yes, completely33

98% (95%)

Do you trust this doctor?

1. Not relevant0
2. No, not at all0
3. No, not really0
4. Yes, but not fully0
5. Yes4
6. Yes, completely31